

MADIS BURMEISTER

IT Project Manager. Self-developing in UX & Web design.



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CONTACT:

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SOFT SKILLS:

Problem Solving

Attention To Detail

Empathy

Critical Thinking

User Research

Openness To Constructive Feedback

Business Acumen

Analyzing Competitor Products

SKILLS:

Project Management

Presentation Skills

Stakeholder Management

Program Management

API integration

Information Architecture

Prototyping

User Testing

Wireframing

UX/UI Design

Web Design & Development

TECHNICAL SKILLS:

Markup Languages:

HTML, XML

Style sheet Language:

CSS

Other Languages

JavaScript, JSON, REST

Web Development Frameworks:

Node.js, Bootstrap,

Content Management Software

Wix, WordPress

PROFESSIONAL SUMMARY:

Seasoned IT Project Manager with over a decade of expertise in steering technical, cross-product IT projects. Also interested in UX & Web design. Worked in gambling industry leading technology companies such as Playtech & GIG. Currently improving life in Circular Tech. Good problem solving skills and excellent cross cultural communication skills. Experience working abroad.

WORK EXPERIENCE:

IT PROJECT MANAGER

Foxway Group, Estonia, Tartu (Circular Tech & Sustainability)

April 2023 - Present

- Lead the development of Foxway e-commerce portal and applied UI/UX best practices. Managed ServiceNow XIMA integration projects with external partners.
- Collaborate with product managers and development team to prioritize tasks, and ensure timely delivery of new features.

GAP YEAR

My Family Inc, Spain, Marbella

July 2022 - April 2023

- Year off from work for self-development & learning.

CROSS PRODUCT TECHNICAL PROJECT MANAGER

Playtech, Estonia, Tartu (Online Gambling & iGaming)

August 2021 - July 2022

- Lead medium to large size iGaming projects in cooperation with some of the biggest operators in the online gambling industry.
- Manage internal and external IT projects, ranging from product developments, third party platform / software integrations to data migrations.

IT PROJECT MANAGER

Gaming Innovation Group, Spain, Marbella (Online Gambling & iGaming)

June 2020 - July 2021

- Lead a year long Payments as a service (PaaS) development / integration project, from idea to maintenance phase. Project had very complex business requirements.
- Participated in design and agile development sprints to successfully deliver software increments. Collaborated with QA engineers to resolve software defects

TOOLS:

Google Workplace	●●●●●	Excellent
Microsoft 365	●●●●●	Excellent
Team Gantt	●●●●●	Excellent
Monday	●●●●○	Good
Miro	●●●●●	Excellent
Trello	●●●●○	Good
Proto.io	●●●●○	Good
Lookback	●●●○○	Average
Google Cloud Platform	●●○○○	Beginner
Postman	●●●○○	Average
Canva	●●●○○	Average
Visual Studio Code	●●●○○	Average
Hotjar	●●●○○	Average
Figma	●●●○○	Average
Google Analytics	●●●○○	Average
Atlassian (Jira, Confluence, Bitbucket)	●●●●○	Good

EDUCATION:

BA in Business Management
(EQF Level 6)

COURSES:

- ITIL® Foundation - certificate [link](#)
- Professional Diploma in UX Design (EQF Level 5) - certificate [link](#)
- User Experience (UX) Design Course (14 academic hours) - certificate [link](#)

LANGUAGES:

Estonian (Native), English (C1),
Spanish (A1)

HOBBIES:

Video Gaming, Football, Travelling

PRODUCT MANAGER

Mooncascade, Estonia (Software Development)

October 2019 - February 2020

- Analysed product (Mooncascade web) requirements, Ran product backlog refinements and prioritizations sessions.
- Created user stories. Added improvement tasks and defects to backlog. Organized sprint planning sessions, standups and retros with engineering and design teams.

CROSS PRODUCT TECHNICAL PROJECT MANAGER

Playtech, Estonia, Tartu (Online Gambling & iGaming)

January 2017 - September 2019

- Lead medium to large size iGaming projects in cooperation with some of the biggest operators in the online gambling industry.
- Managed internal and external IT projects, ranging from product developments, third party platform / software integrations to data migrations.

CROSS PRODUCT INTEGRATION MANAGER

Playtech, Estonia, Tartu (Online Gambling & iGaming)

October 2013 - December 2016

- Lead API developments and integration projects with different operators in the online gambling industry.
- Managed API documentation. Checked server logs during API implementation. Found and solved possible misconfigurations and network issues. Raised defects.

EVENT MANAGER

Event Rentals Ltd, Australia, Brisbane (Rental Industry)

December 2012 - May 2013

- Installed event and party hire equipment (Marquees, Tables, Chairs). Took ownership of rental equipment transportation within the area of Queensland.

TECHNICAL SUPPORT SPECIALIST

Telia Company, Estonia, Pärnu (Telecommunications)

October 2009 - November 2012

- Provided technical assistance in regards to Telia internet, TV and mobile services. I was the focal point to customers in terms of communication and customer service.